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**"ESTABLISHMENT OF NATIONAL FRAMEWORK OF KEY PERFORMANCE INDICATORS FOR GOOD GOVERNANCE AND QUALITY TOWARDS INCLUSIVE, DIGITAL AND GREEN ORIENTED HIGHER EDUCATION IN ARMENIA" (KPI4HE)  
ERASMUS + Project#101128552**

**«ՀԱՅԱՍՏԱՆՈՒՄ ՆԵՐԱՌԱԿԱՆ, ԹՎԱՅԻՆ ԵՒ ԿԱՆԱԶ ՈՒՂՂՎԱԾՈՒԹՅԱՄԲ ԲԱՐՁՐԱԳՈՒՅՆ ԿՐԹՈՒԹՅԱՆ ՊԱՏՇԱՃ ԿԱՌԱՎԱՐՄԱՆ ԵՒ ՈՐԱԿԻ ՀԱՄԱՐ ԳՈՐԾՈՒՆԵՈՒԹՅԱՆ ԱՌԱՆՑՔԱՅԻՆ ՑՈՒՑԱՆԻՇՆԵՐԻ ԱԶԳԱՅԻՆ ՇՐՋԱՆԱԿԻ (ԳԱՑԱՇ) ՍՏԵՂԾՈՒՄ»  
«ԷՐԱՉՄՈՒՄ+ ՆԱԽԱԳԻԾ` 101128552»**

**KICK-OFF MEETING**

**ՄԵԿՆԱՐԿԱՅԻՆ ԱՇԽԱՏԱԺՈՂՈՎ**

**30-31 JANUARY, 2024, YSU, YEREVAN, ARMENIA**

**ՀՈՒՆՎԱՐԻ 30-31, 2024Թ., ԵՊՀ, ԵՐԵՎԱՆ, ՀՀ**



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# **KPI4HE PROJECT'S OBJECTIVES, ACTIVITIES, DELIVERABLES AND LIFE CYCLE WITH SPECIAL FOCUS ON ACTIVITIES**

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**Coordinator of the KPI4HE project**

**Head of International Cooperation Office, YSU**

# Presentation outline

- KPI – Goal, objectives, outcomes
- WPs 1- 6:
  - Objectives
  - Activities
  - Deliverables
  - Milestones



# KPI4HE

"Establishment of National framework of Key Performance Indicators for good governance and quality towards inclusive, digital and green oriented higher education in Armenia" (KPI4HE) project AKA KPI4HE project aims at improving of the higher education system **governance**, improvement of **university strategic planning and management** contributing to quality and inclusive, digital and green oriented higher education in Armenia through development and implementation of National framework of Key Performance Indicators (KPIs) for higher education (NF-KPI), operationalization of **Institutional Research and Planning Services (IRPS)** and **revision of State Institutional Accreditation Standards** in line with NF-KPI.

# KPI4HE



- KPI4HE project aims at improving higher education system governance, university strategic planning and management contributing to quality and inclusive, digital and green oriented higher education in Armenia through development and implementation of National framework of Key Performance Indicators (KPIs) for higher education (NF-KPI), operationalization of Institutional Research and Planning Services (IRPS) and revision of State Institutional Accreditation Standards in line with KPI4HE.



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# Objectives

- 1) Building the capacity of the staff from involved Armenian partners on Institutional Research (IR) for improvement of higher education governance, university strategic planning, management and quality assurance within the context of digitalization and green transition
- 2) Development of context based National framework of KPIs for higher education (NF-KPI) supporting transition to inclusive, digital and green higher education in Armenia
- 3) Development and piloting a national digital platform to support NF-KPI implementation
- 4) Development of Operations Manuals for IR (OMIR) in application of NFKPI fitting the size, mission and objectives of the involved HEIs,
- 5) Establishment of Institutional Research and Planning Services (IRPS) with necessary infrastructures and legal basis in involved Armenian higher education institutions
- 6) Piloting OMIR and NF-KPI: IR and Strategic Planning (SP) activities in involved Armenian HEIs
- 7) Revision and adoption of the SSIA in line with NF-KPI.

# Outcomes

The following project outcomes are expected to be sustainable after the end of the Erasmus+ programme funding:

1. Training Kit on European experience of Institutional Research (IR) for improvement of higher education governance, university strategic planning, management and quality within the context of digitalization and green transition
2. Trained staff from involved institution in charge of strategic planning, management of information system, quality assurance, educational and administrative management,
3. National framework of KPIs for higher education (NF-KPI) and its digital platform based on context and supporting transition to inclusive, digital and green higher education in Armenia
4. Operations Manuals of IR (OMIR) in application of NF-KPI fitting the size, mission and objectives of the involved HEIs,
5. Functional Institutional Research and Planning Services (IRPS) with necessary infrastructures and regulatory framework in involved higher education institutions
6. Reports on pilot Institutional Research (IR) and strategic planning activities in involved HEIs,
7. Revised and adopted State Institutional Accreditation Standards in line with NF-KPI.



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## **WPI Capacity building on IR for SP**

### **Objectives**

- Fact-finding on the HEIs' institutional analytical capacity such as management of information system for data collection and analysis, strategic planning, university management, teaching and learning, quality assurance as well as personal development

### **Activities**

- 1. Fact-finding analysis on current practices in the field of IR (including HEMIS) and SP in Armenian HEIs.
- Fact-finding on current practices of management of the information system for data collection and analysis, strategic planning, university management, teaching and learning, quality assurance as well as green functioning and provision of green at Armenian HEIs
- 2. Preparation of Training Kit on Institutional Research (IR) (including HEMIS) for improvement of higher education governance, university strategic planning, management and quality within the context of digitalization and green transition.





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## **WPI Capacity building on IR for SP**

### **Deliverable**

- D1.1 – Capacity Building Training Materials on IR **MONTH 8**
- The materials for the fact-finding reports on current practices in the field of IR in Armenian HEIs training materials will be designed and delivered in Armenian and English languages. Materials will be published only in digital format.
- D1.2 – Workshop materials on the operationalization of Institutional Research and Planning Services (IRPS) with a focus on HEMIS **MONTH 8**
- The materials for the fact-finding reports on current practices in the field of IR (including HEMIS) and SP in Armenian HEIs workshop materials will be designed and delivered in Armenian and English languages. Materials will be published only in digital format.

### **Milestones**

- Training package on IR (including HEMIS) for improvement of university strategic planning governance, management and quality **MONTH 2**



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## **WP 2 Capacity building and elaboration of procedures and tools for IR and SP**

### **Objective**

- Building the capacity of the staff from HEIs, MESCS and ANQA on IR, use of IR for Planning (SP), accountability and accreditation.

### **Activities**

- 1 . Delivery of capacity building training on IR in Oldenburg, Germany.
- 2. Development of National framework of KPIs for higher education (NF-KPI) supporting transition to inclusive, digital and green higher education in Armenia.
- 3. Delivery of Workshop on operationalization of Institutional Research and Planning Services (IRPS) with focus on HEMIS in Genova, Italy.
- 4. Development of Operations Manuals of IR (OMIR) in line with the NF-KPI for IRPS at each Armenian HEI



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## **WP 2 Capacity building and elaboration of procedures and tools for IR and SP**

### **Deliverables**

- D 2.1 – Draft National Guide for Institutional Research and Strategic Planning (GIRSPA)  
**MONTH 9**
- The Guide will be prepared and published in Armenian and English.
- D2.2 – Draft Operations Manuals on IR (OMIR)
- The OM will be prepared and published in Armenian and English.

### **Milestones**

- Capacity building training on IR in Oldenburg, Germany **MONTH 9**
- Workshop on operationalization of IRSP with focus on HEMIS in Genoa, Italy



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## **WP 3 Conducting Institutional Research and Strategic Planning**

### **Objective**

- Development of National Guidelines for Institutional Research, Strategic Planning and Accountability (GIRSPA) inspired by European best practices, based on national context and addressing the issues of inclusive and green higher education.

### **Activities Description**

1. Piloting OMIR and NF-KPI: IR activities in involved Armenian HEIs.
2. Revision of strategic plan based on results of IR and in line with NF-KPI in involved Armenian HEIs.
3. Delivery of workshop in Dresden to support the piloting of OMIR/NF-KPI and revision of accreditation standards.
4. Revision of State Standards for Institutional Accreditation in line with NF-KPI.
5. Public discussion of the results of piloted OMIR/NF-KPI and revised State Standards for Institutional Accreditation in Yerevan.
6. Finalization and adoption of NF-KPI and State Standards for Institutional Accreditation.
- 7 - Digital platform to support NF-KPI



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## **WP 3 Conducting Institutional Research and Strategic Planning**

### **Deliverable**

- D3.1 – Draft reports on piloted OMIR and GIRSPA
- The report will be prepared and published in Armenian, English and only in digital format.
- D3.2 – Revision of State Institutional Accreditation Standards in line with GIRSPA and results of IR activities
- Revision of State Institutional Accreditation Standards in line with GIRSPA and results of IR activities

### **Milestones**

- Workshop to support the IR and SP activities in Yerevan
- Workshop to discuss the results of IR/SP activities and revised State Standards for Institutional Accreditation



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## **WP 4 QUALITY PLAN: Quality control and assurance**

### **Objective**

- To conduct the overall quality control of project activities by ensuring implementation of the planned tasks, events in an accurate.

### **Description**

1. Development of project Quality Assurance Strategy (QAS).
2. Monitoring of QAS implementation and preparation of annual reports per WP.
3. Carrying out of evaluation of the produced deliverables by project external evaluator.
4. Carrying out project intermediate and final evaluation by external evaluator



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## **WP 4 QUALITY PLAN: Quality control and assurance**

### **Deliverables**

- D 4.1 – QA PLAN **MONTH 3**
- D4.2 – QA report of inter-university platform and support unit websites exploitation.
- D4.3 – Assessment report of trainings, workshops, visits
- D4.4 – QA report of management activities

### **Milestone**

- Project quality assessment, control and monitoring strategy (PQAS) **MONTH 2**



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## **WP5-DISSEMINATION & EXPLOITATION: Communication on project**

### **Objective**

- To promote long-term cooperation between the involved Armenian's and EU collaborates.

### **Description**

- 1 . Development of Project Dissemination Strategy (PDS).
2. Development and regular updating of project website.
3. Communication on project activities and results through mass and social media.
4. Organisation of internal and external events to discuss project deliverables, the results of IR and SP activities.
5. Organization of final dissemination conference in Yerevan.





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## **WP5-DISSEMINATION & EXPLOITATION: Communication on project**

### **Deliverable**

D5.1 – Dissemination roadmap/plan, First Report **MONTH 12**

D 5.2 – Second Report on Dissemination Activities

D5.3 – Third Report on Dissemination Activities

### **Milestones**

- Dissemination and exploitation WP report
- Final dissemination conference in Yerevan.



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## **WP 6 MANAGEMENT: Overall and daily management of the project**

### **Objective**

- To ensure proper coordination across the tasks and partners in order to achieve the overall project objectives within the set up time, quality and budget.

### **Description**

1. Organization of project Kick off meeting in Yerevan and establishment of Project Governing Board (GB) and Executive Management Team (EMT).
2. Purchase of equipment for IRPS and project team.
3. Day-to-day, financial and overall management of the project.
4. Preparation of coordination meetings and reporting.
5. Elaboration of Intermediate and final financial audit for factual findings.
6. Elaboration of project progress and final reports



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## **WP 6 MANAGEMENT: Overall and daily management of the project**

### **Deliverable**

D 6.1 – Compendium of presentations and Minutes of project coordination

D6.2 – WP Implementation report-1 **MONTH 12**

D6.3 – WP Implementation report-2

D6.4 – Progress report

### **Milestones**

- Contribution to fact-finding intermediate and final reports; EC approved final report of the project



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# THANKS FOR YOUR ATTENTION!

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